



Quality Care for Florida Residents in 2025


AmeriHealth Caritas[™]
VIP Care[®]

About AmeriHealth Caritas VIP Care (HMO-SNP)

Headquartered in Philadelphia, AmeriHealth Caritas VIP Care is part of a mission-driven and local organization that has been dedicated to helping people get care, stay well and build healthy communities for more than 40 years.

AmeriHealth Caritas VIP Care provides more benefits and services than Original Medicare with fewer costs to members. It's a name our members trust and rely on for preventive care or if they are sick or injured.


Services and products

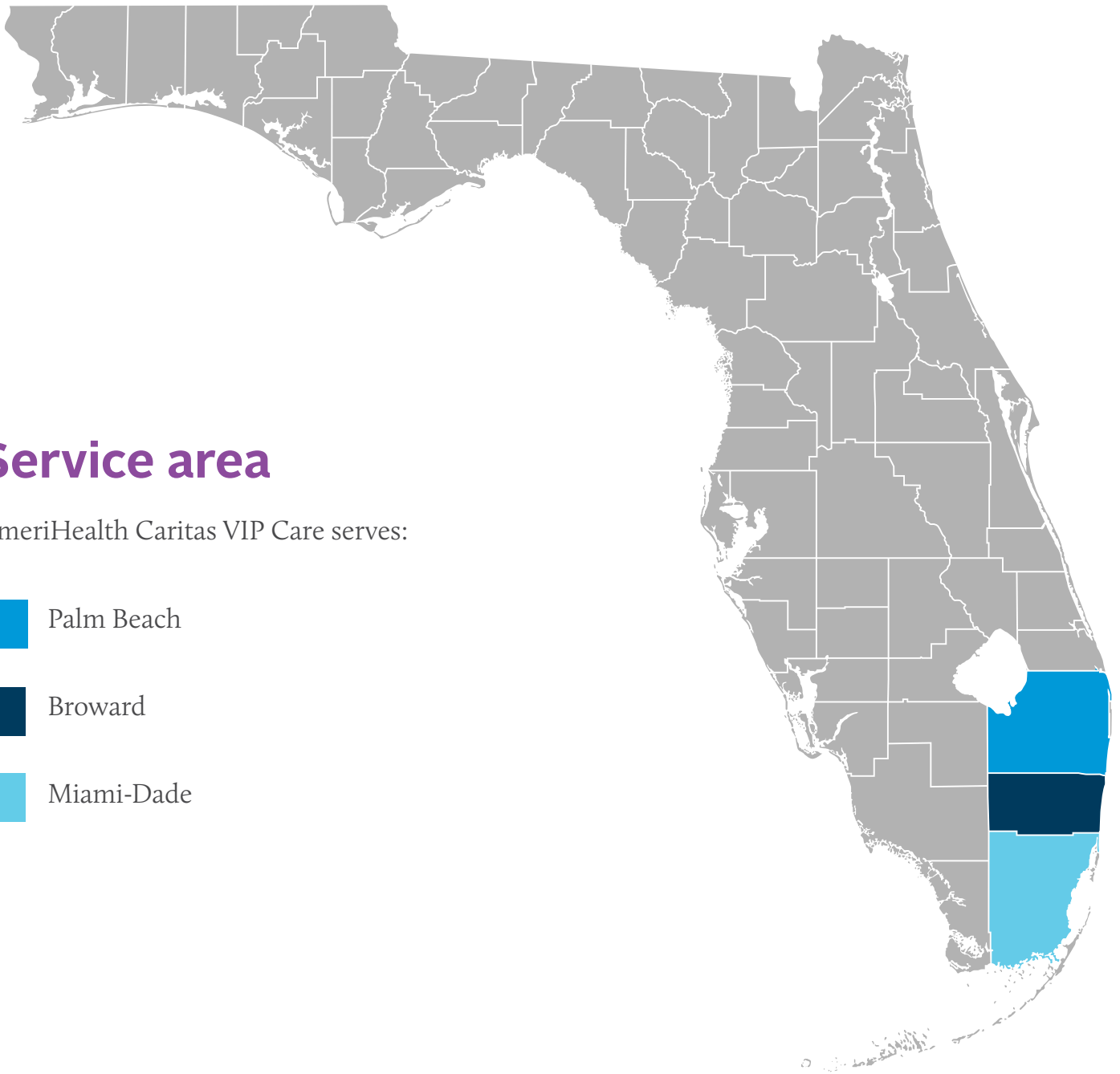
AmeriHealth Caritas VIP Care (HMO-SNP) is a Medicare Advantage special needs plan for individuals enrolled in Medicare and Medicaid programs (dual eligibles) in selected counties of Florida, as outlined on the following pages.



Service area

AmeriHealth Caritas VIP Care serves:

-  Palm Beach
-  Broward
-  Miami-Dade



Who can enroll

- Beneficiaries of Medicare with Part A and Part B.
- Residents of our service area.
- Beneficiaries of the state Medicaid program.



2025 Benefits

As a member, you have:

- **\$0** copay for primary care provider (PCP) and specialist visits.
- **\$0** monthly premium.
- An extensive network of providers.
- Drug prescriptions:
 - \$0 copay.
 - \$0 yearly deductible.
- Medication therapy management programs

2025 Extra benefits

Hearing

- \$0 copay for up to one supplemental routine hearing exam every year.
- Up to \$2,000 every year toward the cost of non-implantable hearing aid(s) from the applicable TruHearing® Choice catalog.

Vision

- Up to one supplemental routine eye exam every year.
- \$400 plan coverage limit on eyewear every year.

Dental

- \$0 copay for preventive dental services:
 - Cleanings (one every six months).
 - Dental X-rays (four visits for x-rays every year).
 - Fluoride treatments (one every six months).
 - Oral exams (one every six months).
- Unlimited comprehensive dental, including, but not limited to, fillings, extractions, oral surgery, dentures, periodontics and endodontics. Limitations apply.

Podiatry

- Routine podiatry benefit gives members access to 12 routine foot care visits every year.

Over-the-counter (OTC)

- Up to \$225 per month may be spent for over-the-counter (OTC) items included in the OTC catalog, online ordering portal, and/or qualified

items at participating retail settings via a restricted spend debit card. There is no limit on the number of items or orders a member may purchase.

- Members who qualify based on socioeconomic (LIS) status may use \$225 of the monthly allowance toward qualifying food and produce at participating retail locations and/or FarmBox mail-order. Item limits may apply and/or qualifying rent, utility services, internet, pest control and pet supplies.
- Any unused balance will automatically expire at the end of each month or upon disenrollment from the plan.

Education and wellness programs

- Health club and fitness classes.
- Smoking and tobacco use cessation.
- 24/7 Nurse Call Line.

Transportation

Unlimited one-way trips per year for health care services.

Meal benefit

The post-discharge meal benefit covers 14 meals over the course of one week for qualified homebound members after each discharge from an inpatient facility or a skilled nursing facility. Up to 4 times per year.

Referral is required.

Telemedicine (MDLIVE®)

Offers all members access 24 hours a day, seven days a week, to a participating doctor via telephone, desktop, or mobile device.

Personal Emergency Response System (PERS)

Medical alert monitoring system that provides 24/7 access to help at the push of a button. We offer multiple styles, including a mobile-enabled wearable device. One device per year.

Routine Chiropractic and Acupuncture

20 combined visits

Resources

Centers for Medicare & Medicaid Services (CMS)

www.cms.gov

Member Services

833-535-3767

TTY 711

October 1 to March 31: 8 a.m. – 8 p.m., seven days a week

April 1 to September 30: 8 a.m. – 8 p.m., Monday through Friday

Prospective members

800-858-1487

TTY 711

October 1 to March 31: 8 a.m. – 8 p.m., seven days a week

April 1 to September 30: 8 a.m. – 8 p.m., Monday through Friday

www.amerihealthcaritasvipcare.com/fl



A special thank you: Free \$15 gift card without obligation to enroll when you schedule a meeting to learn more about AmeriHealth Caritas VIP Care (HMO-SNP). Gift card limited to one per person per year. Must meet full dual-eligibility under Medicare and Medicaid.



www.amerhealthcaritasvipcare.com/fl

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AmeriHealth Caritas VIP Care is an HMO-SNP plan with a Medicare contract and a contract with the Florida Medicaid Program. Enrollment in AmeriHealth Caritas VIP Care depends on contract renewal.

This information is not a complete description of benefits or limitations. Please reference the Evidence of Coverage document or call Member Services for more information.

The formulary, pharmacy network, and provider network may change at any time. You will receive notice when necessary.

Please contact Member Services if you require this document in an alternate format such as large font, Braille, or audio.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-535-3767 (TTY 711) de lunes a viernes, de 8 a. m. a 8 p. m., del 1 de abril al 30 de septiembre; o los siete días de la semana, de 8 a. m. a 8 p. m., del 1 de octubre al 31 de marzo. La llamada es gratuita.

ATANSYON: Si w pale kreyòl, ou ka resevwa sèvis pou ede w nan lang pa w san w pa peye pou sa. Rele nan 1-833-535-3767 (TTY 711) lendi pou vandredi, soti 8 à nan maten rive 8 è diswa, ant 1ye avril ak 30 septanm, oswa sèt jou sou sèt, soti 8 è nan maten rive 8 è diswa, ant 1ye oktòb ak 31 mas. Apèl la gratis.

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